

Using Protégé in a Domain-Driven Software Product Development Process

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Agenda

- HR / Compensation Planning Domain
 - Figuring out what raises to give people is simple, right?
- Use of Protégé on key Workscape project
 - Extensions and customizations
- Benefits
 - "We know what an ontology is now, and..."
- Challenges
 - How can we get beyond "this is cool..."?



Workscape Overview

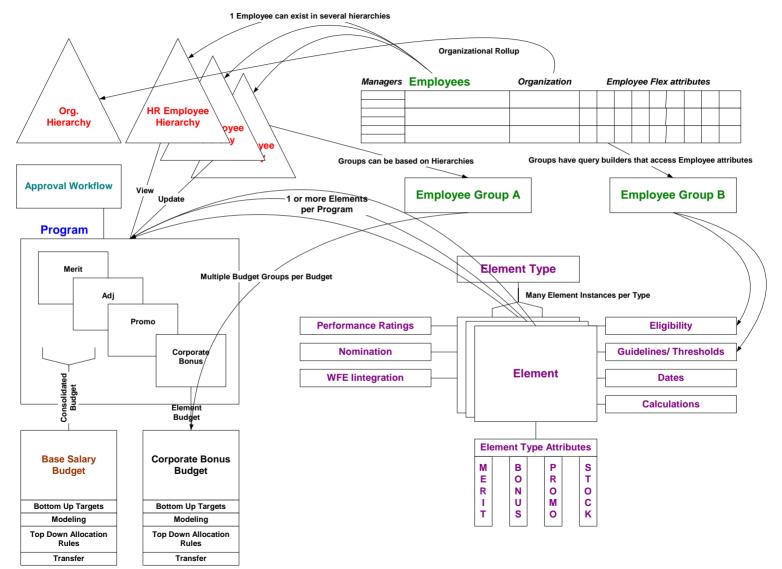
Workscape provides benefits administration and workforce management solutions designed to be used by your company's workforce that readily adapt to your company's business processes

- Comp Planning key piece of Workforce Management
- Focus on larger companies (10K Employees +)
- Workscape itself has about 500 Employees



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Comp Plan Components



Workscape

Sample Comp Planning Screen

| ome, Taylor Du: | nning | g, today is Thur | rsday, May | [,] 20, 2004 | | | | | | | | | | | |
|---------------------|-------|------------------|-------------|-------------------------|-----------|--------------|-----------------|--------------|------------|--------------|---------------|--------------------|------------|------------------|----------------|
| mpensation | | | | | | | | | | | | | | | |
| Direct Repo | orts | Gro | oup Sur | nmary | Sortir | 1g & . | Analysis | | | | | | | | |
| Plan: Corporate | e Pla | n Period | d: Calend | ar Yr 2004 | Cycle: An | nual | | Manager | r: Dunning | , Taylo | r | | | | |
| | | | | | | | | | | How | Do I Get St | arted? <u>Vi</u> d | ew Compe | ensation Gui | <u>delines</u> |
|)irect Reports | | View in: Sy | stem Curr | rency (USD) 💌 | 1 | | | | | | | | | | |
| ame | ♦ | | Curr | Current | Perf | | derit | Adjust | | Promo | | Incentiv | | New | |
| over, James | ~ | Admin | Code USD | Salary C/R 20,500 84 | | % 6.00 | Amt 1,230 | % | Amt | % | Amt | Bonus Amt | | Salary 21,730 | C/R 89 |
| Juncan, Anne | | Mrg-Voice | USD | 57,692 86 | | 0.00 | 1,230 | | | | | 0 | | 57,692 | 86 |
| vans, Nicole | | Dir VOIP | USD | 85,750 91 | | | | | | | | 0 | | 85,750 | 91 |
| riedman, Jason | | Mgr-Comm | USD | 62,500 94 | | | <u> </u> | | | | | 0 | | 62,500 | 94 |
| ohnson, Mike | | Network Mgr | USD | 65,000 97 | | | | ii | | | | 0 | | 65,000 | 97 |
| eilly, Tim | | Sr. PM | USD | 46,320 105 | | <u> </u> | | ii | | | | 0 | | 46,320 | 105 |
| impson, Charlo | | Director QA | USD | 89,500 95 | | | <u> </u> | i i | | | | 0 | | 89,500 | 95 |
| ingh, Deepak | | Prog Mgr | USD | 52,300 119 | M 🔽 | | | İ | | | | 0 | | 52,300 | 119 |
| otals | | | | 479,562 | | 0.26 | 1,230 | 0.00 | 0 | 0.00 | 0 | 0 | 0 | 480,792 | |
| | | | | | | Auto | Allocate | | | | | | | | |
| eporting & Anal | vtics | 2 | 1 | Totals | View in: | Svet | em Curren | | - | | | | | | |
| | | - | | Current | | Merit | | tment | Promo | | Incentive Pay | | New | | |
| <u>Tiew Reports</u> | | | | | Salaries | % | Amt | % | Amt | % | Amt | Bonus Amt | Stock # | Salaries | |
| reate Comp Sta | nem | ent | | Budgeted | | 3.73 | 17,882 | 0.50 | 2,398 | 1.28 | 6,119 | 166,366 | 2,676 | 400.702 | |
| | | | | | | | | | | | | | | 480,792 | |
| | | | | Allocated Available | | 0.26 3.47 | 1,230 16,652 | 0.00 0.50 | 0 2,398 | 0.00 1.28 | 0 6,119 | | 0 2,676 | 480,792 | |

workscape

Project Goals

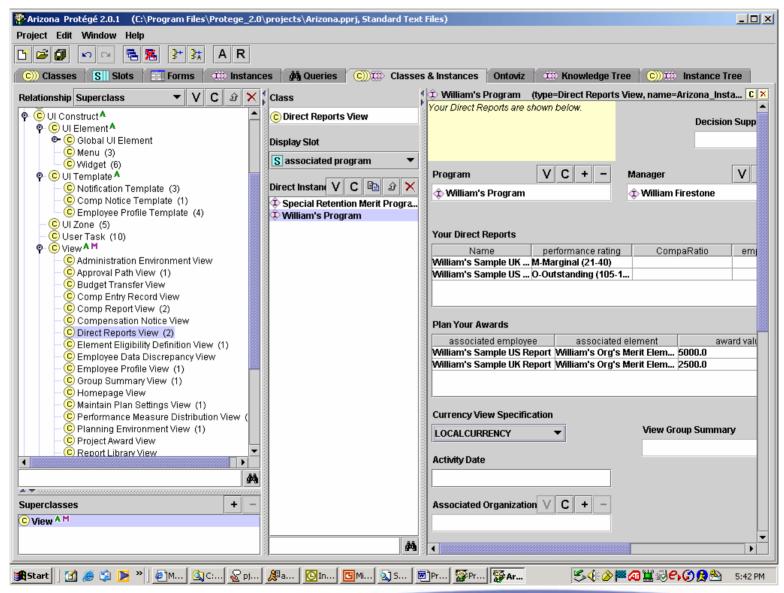
- Better support "the way you work"
 - Easily accommodate complex, variable compensation programs
 - Integrate program configuration and program planning
 - "Nail the domain"
- Move product from
 - Custom-coding to configuring planning solution
 - 1 hierarchy to multiple hierarchies
 - Element customization to element templating
 - Hard-coded budgets to flexible/modeled budgets
 - Customizing the planning UI to (partially) generating the UI

Customizations / Extensions for Project

- Modeled key comp planning domain concepts
- Created a metaclass to trace Protégé model classes back to the functional areas of the product and other requirements gathering tools
- Experimented with Modeling UI constructs in Protégé classes to create forms showing more aggregated data
 - Would like to experiment with Owl Wizard as well
- Graph Widget used to model hierarchical relationships

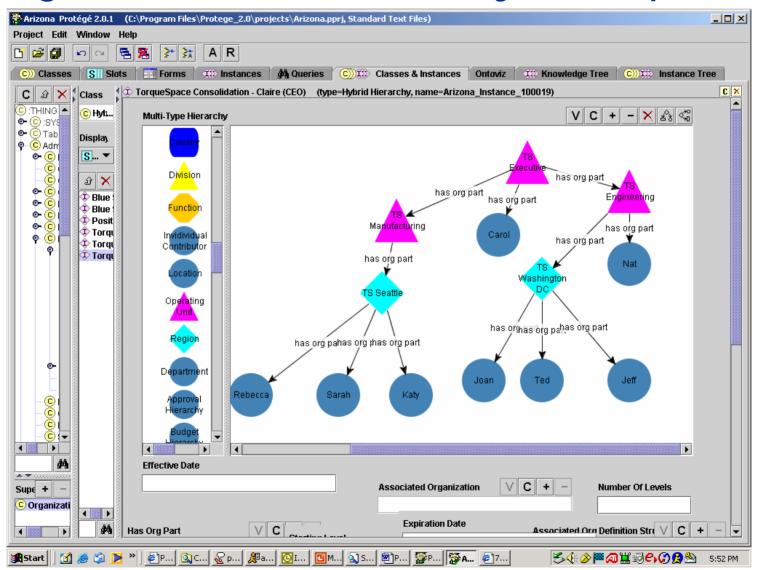


UI Classes



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Organizational Hierarchy Example



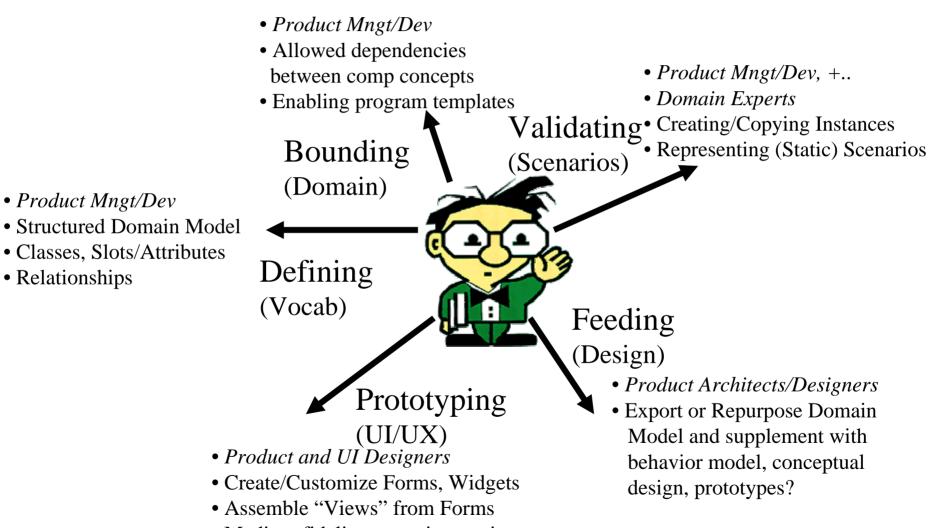


Domain Model Metrics

- 177 Classes
- 267 Slots
- 595 Instances
- 1040 Frames



Benefits of Using Protégé on Project



• Medium fidelity, some interaction

Challenges to Getting Benefits From Protégé

- Incorporating "yet another tool"
- Integration with Rational Rose perceived as incomplete
- Insufficient time allotted to allowing product managers and engineers to digest and "own" the model
- One champion is not enough to institutionalize use of the tool
- Prototyping, requirements clarification was a success, transition to implementation model less so